

GUIDE TO FINDING A DENTIST

The Dental Care PLUS GROUP

a Sun Life company

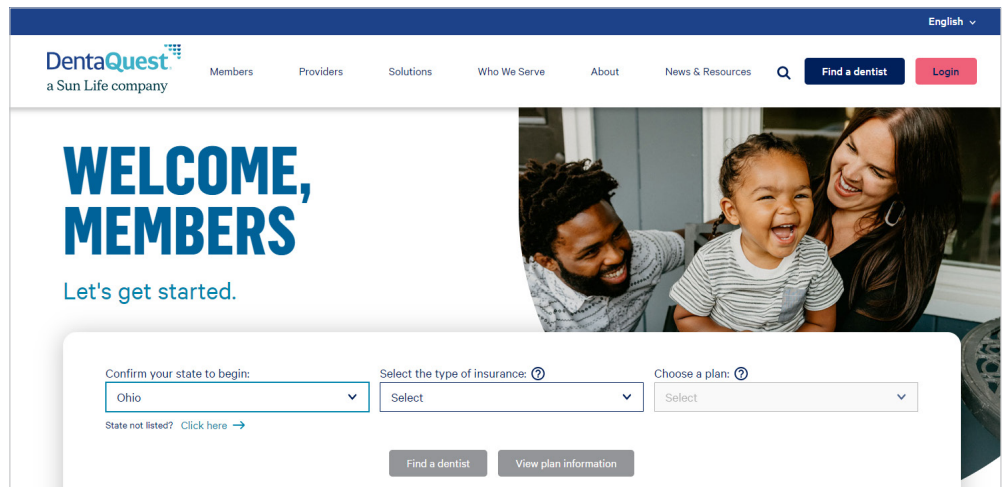
With our online provider search, it's easy to find an in-network dentist or specialist.

1 ACCESS THE PROVIDER SEARCH BY:

Going directly to: dentaquest.com and select the Find a dentist button in the upper right hand section of the page.

OR

Visiting DentalCarePlus.com then clicking on the Find a Dentist tab at the top of the home page



2 SEARCH:

There are two ways to search on DentaQuest.com:

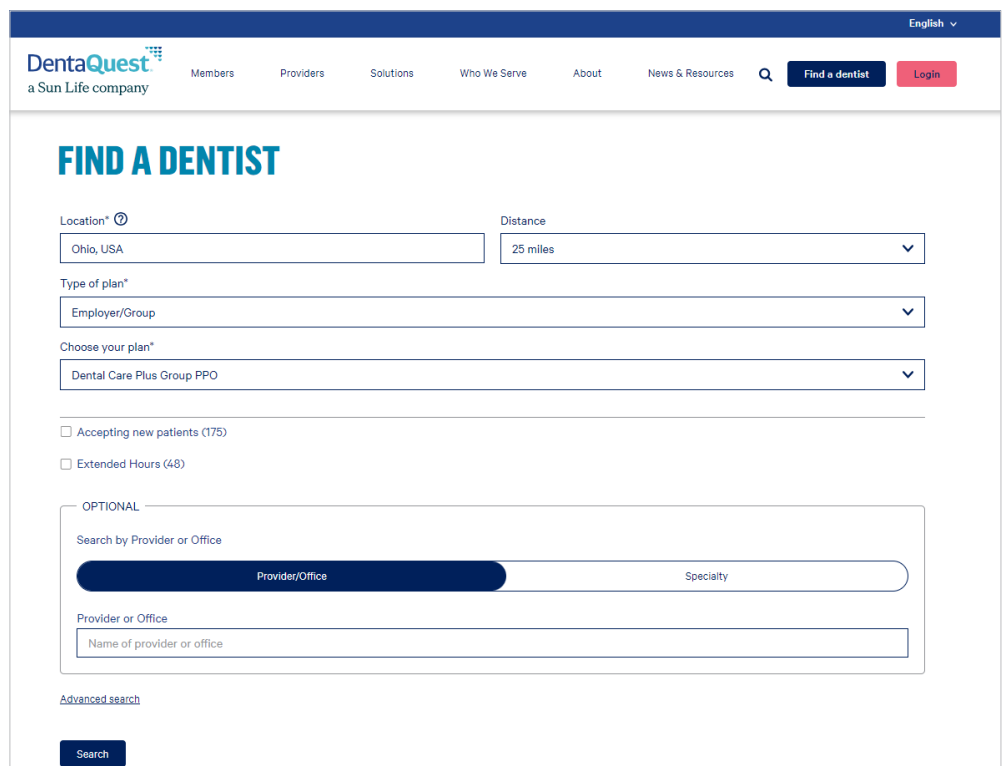
1. Quick Search

Your state will appear in the first drop-down menu on the home page. Select the type of plan and choose your plan in the other drop-down menus, then click on Find a dentist.

2. Detailed Search

Click on the Find a dentist button at the top of the home page. Add in your location, if it does not appear, type of plan and plan name. You can also add in an optional provider or office name, and click on Advanced search to filter on languages, location services and more. Then click on Search.

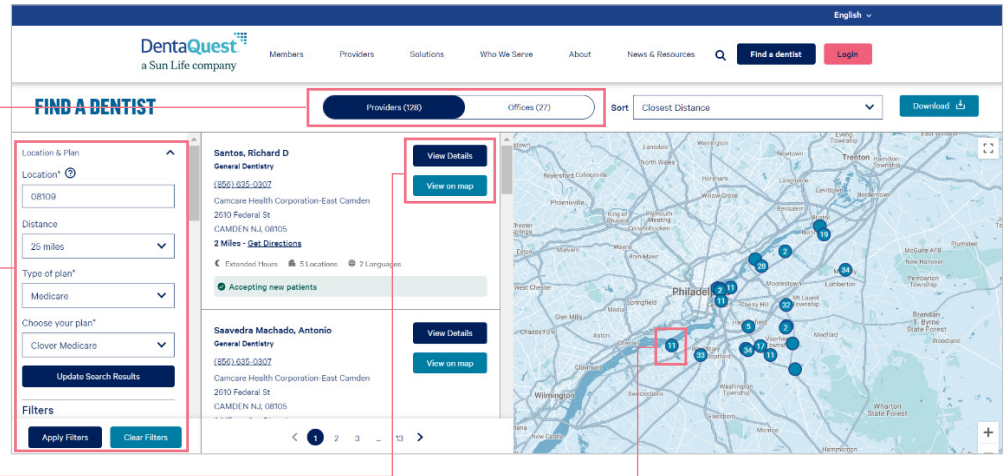
Note: Location can be city, state, zip or landmark. Type of plan and plan must be selected to perform an advanced search.



3

VIEW RESULTS:

- Toggle search results by **provider** or **office**.
- If needed, change the items listed under **Location & plan** and **Filters** and click on **Update search results**.
- **View details** to learn more about the provider/office.
- **View on map** or use an icon in the **interactive map** to see provider/office location information.



Note: If your state is listed as the location, all results will be located in the center of the state.

4

VIEW PROVIDER/OFFICE DETAILS:

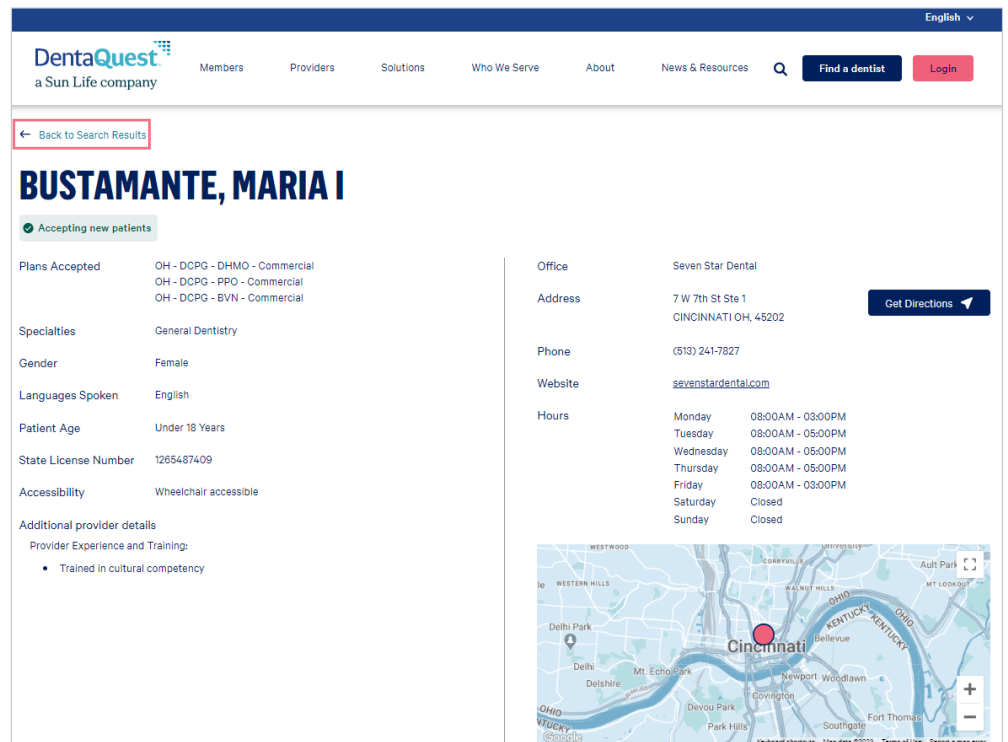
Details listed include plans accepted, specialties, languages spoken, office hours and more. Click on Back to search results to return to the results list.

Additional Pointers

If your dentist isn't listed, you can submit a nomination form and DCPG will begin the process to invite him or her to join our networks.

Visit DentalCarePlus.com/nominate-a-dentist/ to complete the form. Completing this form does not guarantee that your dentist will become a participating provider

Dentists are considered in-network only for those location(s) specifically listed. All unlisted location(s) are considered out-of-network.



For more information, contact our customer service department at **800-367-9466**, Monday through Friday from 8:00 am – 4:30 pm EST or visit **DentalCarePlus.com**.