

Group Admin Toolkit Copy for Members

To help guide the transition to our parent company's (DentaQuest's) system on Feb. 1, 2021, we've developed some communications to share with your employees who participate in a DCPG dental plan via email, internal newsletter or intranet. **Please share the following on or after Feb. 1:**

Our dental insurance provider, The Dental Care Plus Group, has officially joined DentaQuest under the new name "The Dental Care Plus Group, a DentaQuest Company." This partnership will offer members additional services and, at the same time, maintain the same local provider network and exceptional customer support.

New features of the [Member Portal](#) include:

- Ability to view and print your ID card
- Ability to access the portal and all its features on a mobile device
- Ability to view your benefits and claims history
- Access to your member handbook and schedule of benefits
- Access to dental health resources, a cost estimator and a Find-A-Dentist tool
- Access to a help center that includes Live Chat with customer service
- Spanish language accessibility

Visit the new Member Portal at memberaccess.dentaquest.com to print your new ID cards!

We encourage all members to sign up on the new member portal to experience the new features and print their updated member ID card(s) before their next dentist appointment!