

Hello.

The Dental Care
PLUS GROUP
The plus is service.



We'd Like to Introduce Ourselves

Who we are

More than 30 years ago, several leading dentists practicing in the Greater Cincinnati and Northern Kentucky area believed there had to be a better way for patients to get quality dental care through their employers. So they created a plan that focused on service and balanced the interests of all stakeholders – dentists, members, brokers, employers and shareholders.

While our business has evolved, The Dental Care Plus Group (DCPG) remains focused on service for all entities. We are dedicated to providing dental benefits with solid coverage that is priced fairly, flexible plan designs and provider access.

The plus is service

You can rely on DCPG to provide you with personalized, straightforward service. When you call DCPG during business hours, a person will answer the phone, not a recording. This means no lengthy waits, no endless phone queues and no automated voice menus. DCPG holds an average speed-to-answer time that's almost twice as fast as the national average.

DCPG provides quick claims processing and weekly claim reimbursement. Claims can be submitted electronically or through mail or fax.

Provider-friendly philosophy

We work hard to maintain competitive, professional and qualified networks of dentists and specialists who provide quality dental services in the most cost-effective manner, while ensuring autonomy in the dental practice.

T H E P L U S I S S E R V I C E

Dental insurance plans are issued by Dental Care Plus, Inc., located at 100 Crowne Point Place, Cincinnati, OH 45241.
Domicile: Ohio. NAIC No. 96265.
DCPG-PROVREL-FACTS

Call our provider relations team or visit our website to learn how you can start enjoying the benefits we have to offer.

(513) 554-1100

(800) 367-9466 (Toll Free)

Monday - Friday, 8 am - 4:30 pm EST

DentalCarePlus.com/dentists

providerrelations@dentalcareplus.com

CORPORATE OFFICE

100 Crowne Point Place
Cincinnati, Ohio 45241

COLUMBUS OFFICE

6065 Frantz Road
Suite 103
Dublin, Ohio 43017

LOUISVILLE OFFICE

1552 Ormsby Station Court
Louisville, Kentucky 40223

DCPG by the numbers

- Founded in 1986
- Annual revenues exceeding \$98 million
- 90 employees
- More than 220,000 PPO provider network access points nationwide
- 360,000+ dental and vision plan members
- Operations in Ohio, Kentucky and Indiana