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The Dental Care Plus Group Announces Promotion of Susan Shepherd to Team Lead

(Cincinnati OH, August 14, 2013) – The Dental Care Plus Group (DCPG), a leading provider of dental insurance, announced the promotion of Susan Shepherd to Team Lead in the Enrollment Department.

Shepherd is responsible for enrolling new groups and updating the system with enrollment changes, resolving questions about enrollment, eligibility and billing, and assisting members with questions about eligibility or coverage issues.

As Team Lead, Shepherd will be supporting the enrollment and billing team in their daily work as well as answering any questions they have about day-to-day operations. She will assist with the auditing of the Enrollment Department to ensure quality controls are being met.

Shepherd has been employed at DCPG for three years. Prior to that, she worked as a third party administrator for 17 years. Shepherd currently resides in Glendale.

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The Dental Care Plus Group provides dental insurance and third-party administration services to employers based in Ohio, Kentucky and Indiana. In addition, the company markets Vision Care Plus, a line of vision insurance products sold in conjunction with DCPG's dental plans or separately. DCPG insurance plans cover employees living anywhere in the United States through a dentist network of more than 140,000 locations. The company was founded in 1986 by dentists practicing in Greater Cincinnati and Northern Kentucky. Today, the company is the region's leading dental insurance carrier. For more information, visit: www.dentalcareplus.com.