

Steps to Better Hearing



The Dental Care Plus Group now offers a discount hearing service program that can help you save anywhere from 30-60% off hearing services and equipment for you and your family. To take advantage of this discount, there is no additional enrollment or fee. Simply call an EPIC Hearing Counselor to get started.

1-888-899-1485

Monday thru Friday 9AM-9PM (Eastern Standard Time)

1 step

To access the discount hearing service program, call 1-888-899-1485 and speak to a Hearing Counselor.

2 step

A Hearing Counselor will assess your needs and make a referral to a hearing professional on the EPIC national provider network.

3 step

You will be mailed an EPIC Hearing Service Plan booklet that outlines the program, products and pricing. No card is necessary.

4 step

An appointment is set. The Hearing Counselor contacts the hearing professional in the EPIC network and coordinates all referral paperwork so that you can schedule a hearing screening with the provider.

5 step

After your appointment, a hearing report is sent to EPIC for review and a Hearing Counselor works directly with you to:

- Determine whether additional steps are needed for a treatment plan.
- Coordinate EPIC discounts with additional medical insurance coverage.
- Facilitate payment of services to ensure discounts.

Members requiring hearing devices receive a 45-day fitting & trial period. An EPIC Hearing Counselor will guide members through this process to:

- Select the best model and make.
- Fit & program the device.
- Train how to fine tune and maximize the benefits.
- Provide one year of free batteries for the device.